

Troubleshooting for Magic POD

Troubleshooting

SR.	Fault Name	Cause	Solution
1	Earphones not charging	1. No connection with case. 2. Only one earphone is charging. 3. Charging cable faulty	1. Place the earphones into the case gently until connection is established. 2. Move the earphone gently within the case until charging starts. 3. Replace charging cable.
2	No Connection established with paired device	1. Magic Pod may be out of range	1. Move closer to your paired device until the Bluetooth connection is established.
3	Earphones Not pairing properly	1. Pairing Issue	1. In the Bluetooth setting of paired device, unpair the device and pair again.