

Magic Wand - Troubleshooting of Device

SR.	Fault Name	Probable Cause	Solution
1	Unit not functioning	1. Unit is not turned on. 2. Low battery power.	1. Ensure ON/OFF switch in ON position. 2. Recharge the battery.
2	No Connection established with USB receiver / Dongle	1. The USB receiver / Dongle not inserted correctly. 2. USB receiver / Dongle interchanged between two devices.	1. Disconnect and reconnect the USB receiver / Dongle to USB port. 2. Insert correct USB receiver / Dongle of the device.
3	The mouse pointer moves erratically and/or unresponsive.	1. Device not within optimal range of the receiver 2. Low battery power 3. Dust or oil on the touch pad.	1. Bring the unit closer to the receiver. 2. Recharge the battery. 3. Clean the touchpad with a damp cloth.
4	The unit does not Charge	1. Check charging cable connection. 2. Faulty battery.	1. Verify if the device is properly connected to the charger. 2. Contact your local dealer for replacement.